



Quality politics

FITTEXPORTE, S.A.U. produces, markets and supplies, both to the national market and international, a wide range of stainless steel pipe fittings. In a extraordinarily competitive market, our efforts are aimed at offering products of the highest quality and the best price. For this reason we periodically renew our ISO and PED quality certificates with the collaboration of inspectors specialists, who evaluate manufacturing processes, customer service, distribution and after sales service. The Management establishes the Quality Policy in the following terms:

- Comply with the requirements of our clients, as well as with the requirements of the directive P.E.D. 2014/68/EU regulations applicable to our activity and products with in order to increase the satisfaction of our customers and avoid, at the same time, the costs derived from non-quality.
- Work to detect the expectations and specific needs of our customers.
- Resolve incidents of a product or service in the shortest possible time.
- Improve the effectiveness and efficiency of our processes and offer competitive products to the market.
- Establish objectives and review them to continuously improve the effectiveness of the System of Quality management.
- Periodically review the policy so that it is adequate to the evolution of the System and from the market.
- Communicate the policy to company personnel in the form and manner in which it is understood and applied by all.
- Respect the Environment.
- Work on the prevention of occupational hazards.